



Ronald McDonald House  
BRITISH COLUMBIA

Thursday April 8<sup>th</sup>, 2010

**Attention: Neil Kursan**  
**Pristine Labour Inc**  
**10-2609 West 1<sup>st</sup> Avenue**  
**Vancouver, BC., V6K 1H1**

Ronald McDonald House BC provides inexpensive accommodation that is safe and comforting for out-of-town families with children requiring medical treatment at BC Children's Hospital. We are a mainly pediatric oncology unit. Families can share their worries, concerns and hopefully their victories with others who best understand the emotional strain of having a child with a life-threatening illness.

When I first approached Neil Kursan of Pristine Labour to request gardening and yard clean up services, Neil's response was immediate. Neil and his company jumped in and have kept our front garden beds looking pristine.

The consideration that Neil Kursan and Pristine Labour Inc have shown to the families and to the well being of each child at RMH BC means more than just in-kind assistance. It means that we share the same commitment to provide a warm and caring home away from home for seriously ill children and their families.

What makes the House so special are the people. The inspiring people who depend on it, the people who volunteer their valuable time and energy, and people like Neil Kursan and Pristine Labour Inc. who give so generously and support the work we do at RMH BC.

On behalf of the families and the staff of Ronald McDonald House BC, we are very grateful for the on going support we receive from Pristine Labour Inc.

Sincerely,

Connie Clark  
Director of Family Services  
Ronald McDonald House BC



Western Institute for

THE DEAF AND HARD OF HEARING

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A United Way Agency  
Charity Business No.  
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[www.widhh.ca](http://www.widhh.ca)

Vancouver Snow Removal Inc.  
#10 – 2609 West 1<sup>st</sup> Avenue  
Vancouver, BC  
V6K 1H1

February 23<sup>rd</sup>, 2010

Dear Neil Kursan,

I am writing to thank you for your welcome assistance during the winter season. Your willingness to donate services and salt during the winter season made a great difference. If you hadn't been willing to help, some of us would have been salting during the early hours of the morning. We all thank you for your example and trust we didn't work you too hard.

Although it is not possible for us express the degree of our appreciation we have enclosed a charitable tax receipt for the products you have donated. We hope it will serve as a small sign of our admiration for your foresight and compassion.

We want you to know that we are very pleased with the quality of service your company provides. We sincerely appreciate your responsiveness and the way you conduct business. We have recommended your company to others because of our satisfaction with your service. We look forward to doing business with you for years to come.

Once again, thank you for your donation. Your support means so much to the Western Institute for the Deaf and Hard of Hearing. We hope you will be able to help again next year.

Sincerely,

Ruth Blackburn  
Executive Assistant